

### Overview

Subaru designs vehicles with active safety in mind that sets it apart from all the competition. Every Subaru features a SUBARU BOXER® engine and Symmetrical All-Wheel Drive vehicle that gives drivers a strong sense of control, maneuverability and security. No matter the challenge, Subaru is the vehicle for an active lifestyle, getting you where you need to go.

In order to provide the benefits of Subaru active safety to those who most appreciate the freedom of driving, we have developed the Subaru Mobility Assist program.

### Program Qualifications

- Applies only to the purchase of new Subaru vehicles from authorized Subaru retailers in the United States.
- The Mobility Assist program covers only necessary equipment to adapt an eligible Subaru vehicle for persons with disabilities. The adaptations require a prescription or letter from a medical doctor. (Subaru factory optional equipment is not reimbursable under this program.)
- Subaru will reimburse up to \$1000 of vehicle modifications.

This program provides reimbursement assistance up to \$1000 for necessary vehicle modifications due to medically recognized physical disabilities.

An award-winning combination of exhilarating driving performance, engineering excellence, go-anywhere capability and uncompromising safety. That's what makes a Subaru, a Subaru.

- Vehicle modifications must be made within 1 year of vehicle purchase. A properly completed Claim Form for reimbursement along with all necessary supporting documentation (listed below) must be submitted to the Subaru Customer Advocacy Department within 180 days of installation (refer to address on claim form).
- The decision on eligibility from Subaru of America, Inc. is final.

### Vehicle Options

The following items are considered obvious adaptations that would qualify for this program, though they may not apply to your vehicle. If your adaptation is not on this list, or if you have any questions, please call for pre-approval.

#### Subaru Customer Advocacy Department at 1-800-SUBARU3 (1-800-782-2783)

- Reduced effort brakes
- Driving consoles
- Elbow switches
- Emergency back-up brake system
- Foot control steering
- Gear selector lever for left hand
- Hand controls
- Left foot accelerator
- Parking brake-electric
- Parking brake-extension lever
- Quad key holder/turner
- Servo assisted controls
- Siren detectors
- Steering system-emergency back-up
- Steering system-reduced and zero effort
- Turn signal lever for right hand
- Wheelchair and/or scooter lifts or ramps
- Wheelchair carrier on top of vehicle
- Steering devices

To find a vehicle modification installer in your area, please contact the **National Mobility Equipment Dealers Association (NMEDA) at 1-800-833-0427.**

### CLAIM FORM

The following must be submitted for processing:

- A letter from the doctor describing the condition and modification necessary, or a doctor's prescription.
- Receipt from the installation facility that clearly shows payment was made in full.
- Completed and signed original Claim Form from this brochure.
- Submit the vehicle Purchase Order from your Subaru retailer.
- Please allow at least four to six weeks for processing.

For assistance, call **Subaru Customer Advocacy Department at 1-800-SUBARU3 (1-800-782-2783).**

### Please write legibly:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip \_\_\_\_\_

Daytime Phone #: \_\_\_\_\_

E-mail: \_\_\_\_\_

Retailer Name: \_\_\_\_\_

Date of Vehicle Purchase: \_\_\_\_\_

VIN #: \_\_\_\_\_

(Must be provided to process claim)

Signature: \_\_\_\_\_

### Send completed Claim Form to:

Subaru of America, Inc.  
Administrative Headquarters  
P.O. Box 9103  
Camden, NJ 08101-9877  
Attn: Customer Advocacy Department